

D|RESORT

*Göcek*

SUSTAINABILITY REPORT

2023







**D|RESORT**  
*Göcek*





# About the Report

*At D Resort Göcek, our sustainability report aims to provide services for a better world by focusing on economic, environmental, social, cultural, quality, human rights, health, and safety issues.*

*Within the scope of sustainability, the fundamental responsibilities of our hotels include:*

*Creating and utilizing opportunities for recycling and reuse, with the goal of minimizing waste as much as possible."*

- "To mitigate the environmental impact of our activities at the hotel, we commit to:
- Analyzing the environmental harm caused by our operations through a life cycle perspective and implementing preventative measures,
- Increasing environmental awareness among our employees, guests, and other stakeholders in the areas of environmental and energy management."



# About the Report

## 2023 sustainability report;

- "Our hotel's evaluation encompasses environmental, cultural, social, and economic performance. We are committed to:
- Developing goals to enhance this Performance.
- Contributing to ecological balance and preserving cultural heritage,
- Minimizing adverse impacts and hazards to the environment.
- Undertaking efforts to maximize performance outcomes."

**This prepared sustainability report encompasses data from the years 2022-2023. In light of the mentioned topics, we are pleased to present the sustainability report of D Resort Göcek Hotel, highlighting its prioritized activities in environmental and societal domains.**



# Doğuş Group

Doğuş Group is a conglomerate founded in 1951 by Ayhan Şahenk, consolidating companies under a single umbrella in 1975.

Headquartered in Istanbul, the company operates in various sectors including infrastructure construction, entertainment, e-commerce, real estate, luxury consumption, media, automotive industry, tourism, and renewable energy.





# Doğuş Group



# Our Vision Mission and Values

Our Vision: We do everything with the dream of a better future. By aiming only for the extraordinary, we strive to discover and bring forth the exceptional in people, life, and every moment.

Our Mission: We consistently create unique experiences and build timeless brands, ensuring that you experience distinctive moments in every aspect of life.



# Values:

**Integrity:** We always stand by doing what is right for us, with a commitment to honesty, ethics, and fairness.

**Ownership:** We act as owners of our work, consistently aiming to give our best. We take equal responsibility for our mistakes and successes.

**Courage:** We embrace the potential for mistakes and take risks to pioneer innovations.

**Creativity:** With an entrepreneurial spirit at our core, we work tirelessly to create new experiences. Believing in the power of progress and creation, we approach the world from a broad perspective.

**People Focus:** We believe that unique experiences start and end with people. Our people-focused approach remains unwavering, both in giving and receiving.



# Values:

Focusing on our core values at the Doğu Group:

**Legal Compliance:** Prioritizing adherence to laws in all our activities.

**Superior Business Ethics:** Embracing high standards of work ethics, honesty, and ethical principles.

**Alignment with Doğu Group Values and Procedures:** Acting in accordance with the values and procedures of the Doğu Group.

**Humanitarian Values:** Fulfilling our duties within the framework of basic human values.

**Environmental Respect:** Behaving in an environmentally friendly manner while considering societal benefits.

**Setting an Example for the Society:** Considering it a priority to be a leader and an example to society.

**Competition on Legal and Ethical Grounds:** Engaging in competition only on legal and ethical grounds.

**Honest and Reliable Relationships:** Giving importance to establishing and maintaining honest and reliable relationships with group companies and the institutions we collaborate with.

**Social Responsibility:** Working towards supporting the construction of a brighter future for our country and society through our social responsibility projects, aiming to contribute to a better and more modern future.

The Doğu Group companies have embraced values such as unity and integrity, understanding, excellence, responsibility, and creativity since their establishment. These values guide every business decision made with group companies.





# Food and Beverage, Tourism, and Retail Group

Doğuş Food and Beverage, Tourism, and Retail Group, which brings together affluent brands and lifestyle services under one roof, consists of four main sectors:

**Food and Beverage and Entertainment:** D.ream, with various concepts and brands, boasts a unique portfolio with 179 restaurants spread across the globe.

**Hospitality:** D Hotels & Resorts, with its stunningly located unique destination network, graciously hosts guests with great care.

**Travel and Event Management:** Antur, the perfect designer of unforgettable moments and travel experiences.

**Retail:** A leading player in the retail sector, Doğuş is the hub for select brands.

This diverse group encompasses a wide range of services, from dining and entertainment to hospitality, travel, event management, and retail, offering a comprehensive and rich array of lifestyle offerings.





# Food and Beverage, Tourism, and Retail Group





# D.Hotelier

D.Hotelier is an international Hospitality Management Company that embodies a unique and advanced approach based on honesty, quality, and excellence.

In alignment with the vision of our parent company, Doğuş Group, we are committed to assisting accommodation establishments in their development and growth with our proven, fully-equipped hotel management services focused on maximum efficiency and performance.

For over 44 years, D.Hotelier has brought together the expertise and deep experience of Doğuş Group, which is one of the world's strongest hospitality ecosystems, comprising more than 170 restaurants and 12 hotels in over 22 countries.

Beyond traditional hospitality management, D.Hotelier extends its services to hotel investors and new projects in the field of accommodation management. We go beyond the realm of Hospitality Management, sharing our technical knowledge and extensive experience passionately with our partners. Our vision is to blend tradition with a contemporary and emotional approach.



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*Göcek*



# D-Resort Göcek

D-Resort Göcek, with its boutique concept, offers 14 room categories including Penthouse, Standard, Superior, Deluxe Rooms, and Suites. The hotel is surrounded by lush gardens, tranquil waterways, and mountains covered with green forests, providing a serene atmosphere. There is a dedicated room for guests with disabilities.

As one of the few hotels in Turkey affiliated with the "Small Luxury Hotels" organization, which operates in 90 different countries worldwide, D Resort Göcek has certified its service at international standards with its luxurious design and exceptional service catering to high expectations.

Reflecting the taste of the region, D-Resort Göcek presents a variety of international fresh and innovative cuisines in an elegant atmosphere. The hotel features three restaurants and three bars, each offering different and creative experiences. Guests can start their day with a rich breakfast on the terrace of Olives Restaurant, accompanied by a gentle breeze, enjoy the sunset at D'Breeze Restaurant with a view of the sea and fresh seafood, and later experience modern Japanese flavors at Q Lounge, accompanied by the chic design and DJ performances, savoring unique cocktails.



# D-Resort Göcek

D-Spa, nestled against the backdrop of a rare mountain view, is a tranquil paradise located in the heart of this luxury beach resort. It offers beauty, fitness, and a healthy lifestyle in a stunning environment, featuring a private hammam, two exclusive abachi wood saunas, a vitality pool, a steam room, and a dedicated floor for entirely traditional and Asian massages.

The hotel provides services such as fitness center, sports lessons from an expert instructor, a breakfast room, three à la carte restaurants, five bars, a patisserie, and a meeting room.

Göcek is easily accessible from Dalaman International Airport, just a 20-minute drive away. If you make a reservation in advance, you can also enjoy the convenience of one-way or round-trip transfers to Dalaman, Bodrum, and Marmaris with comfortable VIP vehicles.







# Documents



T.C.  
MUĞLA VALİLİĞİ  
Çevre ve Şehircilik İl Müdürlüğü



Belge No: TS/48/B2/9/17

Tarih: 24/10/2020

## SIFIR ATIK BELGESİ (Temel Seviye)

Adı : D OTEL GÖCEK TURİZM YATIRIMLARI VE İŞLETMECİLİĞİ TİCARET ANONİM ŞİRKETİ  
Adresi : MUĞLA, GÖCEK Mahallesi, SITKI KOÇMAN CADDE, No: 8-, FETHİYE, Türkiye  
Vergi No : 3880016578

12/07/2019 tarihli ve 30829 sayılı Resmi Gazete'de yayımlanarak yürürlüğe giren Sıfır Atık Yönetmeliği'nce Sıfır Atık Yönetim Sistemi'ni kurarak Sıfır Atık Belgesi'ni almaya hak kazanmıştır.

Belge Son Geçerlilik Tarihi: 24/10/2025

e-imzalıdır  
Ömür ÖZDİL  
Çevre ve Şehircilik İl  
Müdürü

Bu belge, güvenli elektronik imza ile imzalanmıştır.

Belge Doğrulama Adresi: <https://www.turkiye.gov.tr/cevre-ve-sehircilik-il-belge-dogrulama> Kodu : X0AXEDUNC

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# Sustainability Approach



Sustainable tourism is an approach where the environment is preserved without degradation or alteration, allowing the maintenance of cultural integrity, ecological processes, biological diversity, and sustaining life systems. It is managed in a way that meets the economic, social, and aesthetic needs of the local community and tourists while ensuring that future generations can meet the same needs.

Sustainable tourism extends beyond the goal of being "environmentally friendly" and encompasses a much broader scope. In the sustainable tourism approach, we align our activities with the 17 principles of sustainable development outlined by the United Nations World Tourism Organization. The criteria within the sustainable tourism program are formulated based on these principles, and D Resort Göcek continually strives to improve itself on the journey of sustainability.

The 12 fundamental principles defined in sustainable tourism are used as a model in our sustainability initiatives:



# The 12 fundamental principles defined in sustainable tourism principles

- Economic Continuity: Ensuring the sustainability and competitiveness of tourism initiatives to provide long-term benefits through continued growth.
- Local Development: Increasing the rate of local spending by supporting activities that contribute to the destination, enhancing the contribution of tourism to the regional economy.
- Quality of Employment: Supporting professional specialization by avoiding discrimination based on race, gender, disability, etc., improving wages and service quality, and increasing the quantity and quality of employment generated by tourism.
- Social Inclusion and Gender Equality: Striving for the fair distribution of benefits derived from tourism, both economically and socially, without discrimination based on race, gender, disability, age, etc.
- Guest Satisfaction: Providing guests with a safe, satisfying, sustainable, and innovative experience without discrimination based on race, gender, disability, age, etc.



# The 12 fundamental principles defined in sustainable tourism principles

- Local control: Ensure the involvement of local governance in communication with other tourism stakeholders during the planning, management, and implementation processes; empower local governments by involving them in relevant stages in the development of tourism in the region.
- Social well-being: Ensure access of the local community to social structures, opportunities, and life support systems without causing social disruption and exploitation; thus, maintain and improve their quality of life.
- Cultural richness: Respect and enhance the culture, traditions, distinctive features, and historical heritage of the local community.
- Physical integrity: Preserve and enhance the quality of urban and rural areas; prevent physical and visual degradation of these areas.
- Biological diversity: Support the conservation of natural areas, habitats, wildlife, and species; minimize potential harm.
- Efficient use of resources: Minimize the use of limited and non-renewable resources during activities.
- Environmental impact: Minimize air, water, soil pollution, and the amount of solid waste resulting from hotel activities and guests; promote the concepts of "responsible business" and "responsible guest" by informing the local community, employees, and guests about "environmental impact."

**D-Resort Göcek,** demonstrates its commitment to sustainability as a **management philosophy** through the **"Sustainability Policy"** it has created and pledged by top management.





# Sustainability Policy;

- At D-Resort Göcek, we have adopted the United Nations World Tourism Organization's objectives and the 12 fundamental principles within the framework of a sustainable tourism approach. In this context, we commit to:
- Ensuring the most efficient use of environmental resources, a key element in tourism development, by sustaining core environmental processes and aiding the conservation of natural heritage and biodiversity.
- Respecting socio-cultural uniqueness, preserving established and living cultural heritages, and contributing to intercultural understanding and tolerance.
- Establishing sustainable, long-term economic operations, creating stable employment and income-generating opportunities, and providing fair socio-economic benefits to all stakeholders, including social services for host communities, contributing to poverty reduction.
- Opposing commercial, sexual, or any form of exploitation or harassment towards private protected groups and other vulnerable groups, ensuring their protection.
- Collaborating with the local/regional community to prevent exploitation and abuse.
- Protecting children, maintaining records of employees' ages, ensuring that children are not employed in jobs that deprive them of their childhood, harm their potential, and compromise their dignity.
- Supporting measures against child abuse and domestic violence.
- Respecting all recognized human rights, evaluating all guests and employees equally without discrimination based on language, religion, gender, race, physical/mental disability, sexual orientation, etc.
- Supporting regional/local development and employment.

We declare these commitments as our Sustainability Policy.

# Purchasing Policy;

We, at D-Resort Göcek, aim to fulfill the requirements of sustainable tourism in our procurement activities, providing equal, fair, and transparent opportunities to all suppliers and maintaining our collaborations through mutual trust. In this context, we commit to:

- Collaborate with suppliers in line with our established systems in business processes.
- Sustain procurement activities with a win-win policy.
- Ensure the protection of the global and regional environment.
- Conduct purchases in accordance with the financial structure of the company.
- Promote a competitive environment among organizations operating in the tourism sector within the framework of ethical values.
- Ensure the preservation of fair business ethics in accordance with national and international legal requirements.
- Contribute to regional development by supporting local products, producers, and women entrepreneurs.
- Maintain mutually beneficial cooperation with suppliers, thereby reducing CO2 emissions from vehicles during transportation.
- Ensure sustainable development, providing the ability to meet the needs of the present generation without compromising the ability of future generations to meet their own needs.
- Refrain from purchasing products with the risk of extinction for plant, animal, and aquatic species and products banned from fishing.
- Minimize waste in purchases and prefer reusable, returnable, and recycled products.

We hereby declare our Purchasing Policy.





# People Philosophy

As D-Resort Göcek, we have been placing significant importance on sustainability efforts for years. In our sustainability practices, we also evaluate the social dimension of our initiatives as much as the economic dimension. Therefore, we operate with a profound awareness of the significance of the human element in the service sector.



Our philosophy regarding people is a commitment we make to our guests, stakeholders, and employees. Our principles not only outline what we expect from our current and potential employees but also elaborate on how the Group will support them on this journey. Each principle provides our employees with a range of initiatives, tools, and resources within the Group to enhance their careers.



# Cultural Heritage Conservation

D-Resort Göcek recognizes the importance of preserving cultural heritage for both the current and future generations. We aim to create social awareness about why heritage values need protection.

The hotel integrates local culture and traditions in its design and uses names of ancient Lycian cities for its blocks. Information cards in rooms provide details, contributing to guests' understanding of the cultural context. This approach enriches the guest experience and actively contributes to the preservation of cultural heritage.







# GÖCEK

*Göcek, situated between the ancient Lycian cities of Telmesos (Fethiye) and Kaunos (Dalyan), was once known as Daildala (Daydala) in ancient times. The name "Göcek" emerged with the settlement of nomads in this area. Renowned for its exceptional bays, islands, tranquility, and upscale marina, Göcek captivates visitors from around the world.*



# KAYAKÖY

*Kayaköy, characterized by its impressive architectural design, narrow streets, churches, and natural surroundings, is an ancient Greek village. Positioned within the first-degree archaeological and urban site, Kayaköy is a historical destination that is a must-see.*



# ÖLÜDENİZ

Ölüdeniz attracts thousands of tourists annually with its extraordinary natural marvels. The Ölüdeniz lagoon is situated to the west of the beach, surrounded by hills adorned with pine trees, featuring a narrow passage to the open sea. This protected area is a genuine natural wonder, showcasing a beautiful sandy beach and inviting warm turquoise sea. It has consistently earned a spot on the list of the world's most beautiful beaches. Visitors can enjoy activities such as paragliding and other recreational pursuits in this picturesque setting.

## DALYAN

Göcek is positioned on the primary channel connecting Köyceğiz Lake to the Mediterranean. İztuzu Beach, where the Dalyan canal meets the sea, is a nesting site for sea turtles, specifically Caretta Carettas. Additionally, the ancient city of Kaunos is situated in the Dalyan region.







# BUTTERFLY VALLEY

Butterfly Valley is situated in the town of Ölüdeniz in the Fethiye district of the Muğla province. Designated as a first-degree world-protected area in 1995, the town has been off-limits to any construction since then. Nestled at the foot of Babadağ, recommended for world heritage protection, the valley is encircled by cliffs reaching heights of 350 meters. Its name is derived from hosting over 80 species of butterflies, with the tiger butterfly being the most well-known among them.



# KABAK COVE

Kabak Koyu, accessible only by walking or jeep due to its steep slopes, boasts rich vegetation preserved from the Ice Age. The absence of ice formation during that period contributed to its lush surroundings. When observed from Faralya village or the Lycian Way, Kabak Koyu provides a tranquil retreat. Additionally, the white sandy beaches of Xanthos and Patara, along with the breathtaking sunset view at Knidos, are other noteworthy places to explore during your stay



# SAKLIKENT CANYON

Saklıkent, stumbled upon by a shepherd recently, spans approximately 15 kilometers and is situated in the ancient city of Tlos in the Fethiye district of Muğla. Functioning with the features of a national park, Saklıkent Canyon stands out as a distinctive piece of nature. It holds a serene atmosphere and is notable for the gazebo restaurants lining the riverbanks, creating an impressive and peaceful setting.





# D Resort Göcek Sustainability Awareness

As part of our sustainability initiatives, daily newsletters are shared to raise awareness. These newsletters include information on environmental practices, energy conservation, and topics such as cultural heritage and biodiversity in our hotel.

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**OPERASYON / OPERATIONAL**

<b>UZUN KONAKLAMALAR/LONG STAYS</b>	<b>RESTORANLAR / RESTAURANTS</b> Lunch/Dinner 02-03.12.2023 Olives : 4 - 2 Breeze : - Q Lounge : -	<b>DOLULUK ORANLARI / OCCUPANCY</b> Today (04.12.2023) Occ.Exp. % : 0,00 Oda/Room : 0 Kişi/Pax : 0 Tomorrow (05.12.2023) Occ.Exp. % : 0,00 Oda/Room : 0 Kişi/Pax : 0	<b>HAVA DURUMU / WEATHER FORECAST</b> Today: 22 °C Tomorrow: 22 °C Sea: 22,2 °C <b>GÜN DOĞUMU &amp; GÜN BATIMI / SUNRISE &amp; SUNSET</b> 07:55 - 17:24
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**SÜRDÜRÜLEBİLİR KALKINMA AMAÇLARI**

**4 NİTELİKLİ EĞİTİM**

**HEDEF 4**  
Kapsayıcı ve eşitlikçi, nitelikli eğitimin güvence altına alınması ve herkes için yaşam boyu öğrenimin desteklenmesi

**GÜNLÜK KURLAR / EXCHANGE RATES**  
28,8553  
31,4437

**ATTENTION PLEASE**  
Özel İlgili İhtiyaçları / Guests with Special Needs or Requirements

**NÖBETÇİ MÜDÜR BUGÜN / MOD TODAY:**  
**NÖBETÇİ MÜDÜR YARIN / MOD TOMORROW:**



We contribute to purchasing wheelchairs by collecting blue caps in our facility and sending them to the TOFD Spinal Cord Paralytics Association.







The iconic Blue Flag is one of the world's most recognized voluntary awards for beaches, marinas, and tourism boats.

D-Resort Göcek earned the Blue Flag in 2013, meeting a set of stringent criteria related to environmental management, education, safety, and accessibility, ensuring the sustainability of the flag.





Containers for waste separation have been placed in designated areas, and custom stickers have been created for the different types of waste.





We prioritize the personal development of our employees and encourage them to enhance their skills. In this regard, we organize various training sessions at our facility. Additionally, we provide informative training to our staff on topics such as zero waste, waste separation, and safe chemical use to raise awareness about environmental issues.



# Social Activities Conducted

## Coastal Cleanup Event

Our shores and beaches are regularly cleaned through activities involving our staff.

In these recurring events, the aim is to educate the staff about not polluting nature and our seas, and the importance of not littering. The goal is to minimize the amount of waste thrown into the coast and the sea as a result of these activities.





# Preserving the Green

- We collaborate with Dekamer Association to reintegrate injured sea turtles and those coming to lay eggs at Dalyan-İztuzu Beach back into the ecosystem with our endless love for nature and natural life.
- We raise awareness and encourage our suppliers and stakeholders in green economy and energy efficiency initiatives.
- We strive to minimize waste generation at our facility, segregate waste at its source, and ensure the recycling of waste while monitoring the process.
- We use booklet products made from recycled packaging with fewer chemicals.
- When selecting suppliers for products and services at our facility, we consider local/regional and cost-effective suppliers. In situations where this is not feasible, our facility prefers suppliers adopting 'fair trade' practices.
- We regularly measure and monitor energy consumption to minimize total energy consumption at our facility.
- We prefer energy-efficient equipment in new purchases. In procurement, we prioritize the purchase of products in large packaging wherever possible to prevent excessive packaging waste.
- In all renovation and design activities, we act in a way that preserves cultural heritage.
- We are aware of the importance of preserving biodiversity, and our facility showcases endemic species such as liquidambar trees, mulberry trees, and laurel leaves in landscaping.

# Personnel and Working Life



D Resort Göcek has been placing significant importance on sustainability initiatives for years. In our sustainability practices, we evaluate not only the economic dimension of our efforts but also the social aspect. Consequently, we operate with an awareness of how crucial the concept of "people" is in the service sector.

## Workplace Health and Safety

In alignment with our priority to protect the health and safety of our employees, we commit to providing them with a healthy and safe work environment. Following the Occupational Health and Safety (OHS) Law, we classify all our operational areas and conduct OHS activities accordingly. With the aim of offering a safer working environment, we provide training to our employees within the scope of occupational health and safety, ensuring they learn about their duties and responsibilities and become more vigilant.

Within this framework, orientation training is provided to all new employees, incorporating discussions on sustainability practices. Additionally, information sessions on the sustainability management system are conducted to introduce our personnel to the practices, with their active involvement and support expected in the implementation.

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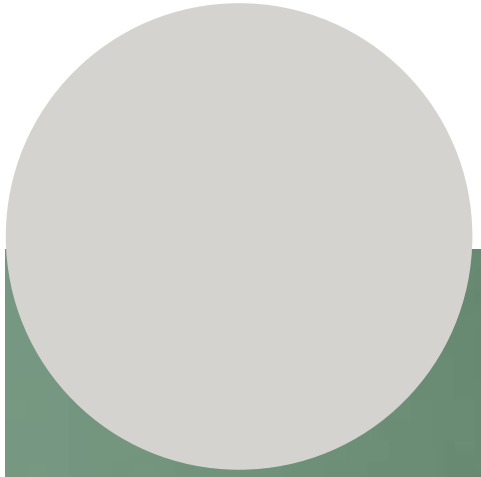


# 2023 EMPLOYEE ACTIVITIES

Ensuring the satisfaction of our employees is as crucial to us as ensuring the satisfaction of our guests. Throughout the season, various activities are planned and announced for our employees. We consistently organize events for our employees and work continuously to enhance their motivation.

In addition to events, we provide various opportunities to boost the motivation of our employees.





## Sustainability Team

At our facility, the Quality Specialist position takes the lead in implementing sustainable tourism program activities. In this context, the following responsibilities have been assigned for the D-Green Committee (Sustainability Team):

Take a leading role in environmental and energy management system practices within the facility (waste management, energy-saving initiatives, etc.), inform employees on these matters,

Update the management system practices through meetings by paying attention to feedback and comments from employees, visitors, suppliers, and other stakeholders, thus managing sustainability efforts in a way that ensures "continuous improvement,"

The effective management of sustainability initiatives is carried out through the Sustainability Committee.



# Reduction of Environmental Impacts

## **WASTE MANAGEMENT**

D Resort Göcek has defined activities to reduce all waste generated within our facility, outlining methods, authorizations, and responsibilities for collecting, segregating, storing, and disposing of waste, while keeping environmental impact within acceptable limits and in compliance with regulations.

Efforts are made to minimize packaging waste by purchasing bulk-packaged items instead of single-use breakfast products. Recycling contributes significantly to both environmental and economic aspects. Through recycling, the amount of waste left in nature is reduced, contributing to the conservation of natural resources and energy savings. At D Resort Göcek, we fulfill our role by selecting materials such as brochures made from recycled products with fewer chemicals at every stage and in every area.



To reduce paper consumption, we conduct our correspondences and announcements in digital format through emails whenever possible. Within the framework of management systems activities such as audit reporting and corrective action follow-ups, processes are carried out digitally via email rather than generating hard copies.

- Until November 2023, the total plastic waste is 4,800 kg, paper waste is 6,650 kg, and metal packaging waste is 420 kg. This has prevented the emission of 1,068 kg of greenhouse gases.
- Until November 2023, the total glass waste is 16,450 kg, preventing the emission of 493.5 kg of greenhouse gases.
- Until November 2023, the total organic waste generated is 18,400 kg, saving 9 trees. Additionally, these wastes, delivered to the Fethiye biomass plant, contribute to electricity generation through the utilization of methane gas produced on-site.

To ensure the continuity of our proper waste sorting practices, we continue to provide training and raise awareness among our employees.

- In 2022, 470 kg of hazardous waste from our hotel was received and disposed of by an authorized company. The total hazardous waste given until November 2023 is 331 kg.
- In 2022, our hotel delivered 3,544 kg of used cooking oil to an authorized company. The total amount of used cooking oil given until November 2023 is 2,323 kg.
- In 2022, the medical waste generated in our hotel was 16 kg, and it was disposed of by an authorized company. The total medical waste given until November 2023 is 7 kg.



Dangerous wastes are substances that have exceeded their healthy usage period, deteriorated in quality, or become contaminated as a result of activities. Our hotel has been systematically conducting activities related to hazardous waste management for years. Our goal is to separate, collect, temporarily store, transport, and dispose of hazardous wastes according to their properties without causing harm to human health and the environment.

Hazardous wastes include medical wastes, waste vegetable oils, waste batteries, accumulators, fluorescent lamp wastes, agricultural pesticide wastes, contaminated wastes, mineral oil, spray can and refrigerant gas cylinder wastes, cartridge-toner wastes, electrical equipment wastes, etc. Hazardous wastes are managed in a separate area from other wastes, in compliance with waste codes and regulations, temporarily stored, and delivered to licensed companies for disposal.

In our facility, the collection, temporary storage, transportation, and disposal of used batteries by guests and employees are carried out in accordance with the Waste Battery and Accumulator Control Regulation. Waste Battery Boxes are located behind the reception, in the housekeeping office, in the administrative offices area, and in the technical service department. When the Waste Battery Boxes are full, they are delivered to the authorized company by the quality department.

To address potential environmental accidents (such as waste contamination), an Environmental Emergency Team has been established in our hotel. The team conducts activities such as preventing hazards, identifying situations that could affect environmental health caused by natural and/or human factors, conducting risk assessments, and participating in training and drills.

Emergency kits called "talaş" are available in the hazardous waste temporary storage area and chemical warehouses. In the event of any chemical contamination to the soil or sea, these emergency kits are used to intervene, ensuring the protection of wildlife. Thanks to these kits, pollution is completely collected from the soil and water, allowing natural life to continue as if there had been no contamination.

## TOTAL ENERGY CONSUMPTION

D Resort Göcek is an environmentally friendly and energy-conscious facility. In our facility, total energy consumption is regularly measured and monitored to minimize it. Priority is given to the use of renewable energy whenever possible.

The hotel categorizes energy consumption based on energy types, monitoring the energy consumption of different units. The total energy used in the hotel is measured by type, and the amount of energy used per tourist and per night is calculated.

The amount of electricity consumption, LNG consumption, and LPG consumption per guest are calculated by dividing the total consumption by the number of guests. The existing energy sources at D Resort Göcek include electricity, LNG, LPG (including propane tanks), diesel, gasoline, and coal. Electricity and LNG consumptions, covering 80% of the total energy consumption, are identified as significant energy types. Energy consumption points are defined within the scope of the existing energy sources at D-RESORT GÖCEK. Electricity, LNG, and LPG consumptions are monitored daily by the technical service department, while other energy types are periodically monitored by the cost control department.

SOCAR energy is the electricity provider for our facility, and the renewable energy amount in the total provided energy is reported by the company as an energy source. This way, the share of renewable energy in the total energy supply is tracked and managed, with a preference for renewable sources whenever possible.

Our facility houses a charging station belonging to Porsche, the first automobile brand in Turkey to establish a charging network for cars. Our guests benefit from this service.



At our facility, energy savers are available in guest and staff rooms. We prefer energy-efficient equipment in new purchases. We have existing goals to reduce energy consumption, and these are monitored on a monthly basis.

Regarding the total LNG consumption in our facility, comparing the 12-month periods of 2022 and 2023, there is a 19% decrease in consumption, while LPG consumption has increased by 3%.

Looking at the consumption of diesel used for the operation of generators and some vehicles, comparing the 12-month periods of 2022 and 2023, there is a significant 64% decrease.

As for gasoline consumption in vehicles, comparing the 12-month periods of 2022 and 2023, there is a 35% increase in consumption.

In terms of charcoal consumption used for barbecues, comparing the 12-month periods of 2022 and 2023, there is a 14% increase in consumption.



# WATER CONSUMPTION

D-Resort Göcek is a facility that respects water resources and ensures that its water usage activities do not harm living beings in bodies of water such as the sea and lakes.

In the region where our facility is located, the water risk situation has been identified, and the Water Risk Atlas prepared by the World Resources Institute is used for this purpose. The relevant website link is provided here.

When we compare the 12-month periods of 2022 and 2023, we observe a 53% reduction in our water consumption.





# ELECTRIC CONSUMPTION

Our goal is to ensure that all electronic products we purchase are energy-efficient, and we aim to provide energy-saving training to all our employees.

We have a charging station from Porsche, the first car brand to establish a charging network for cars in Turkey, in our facility. Our guests benefit from this service.

Energy savers are available in guest and staff rooms in our facility. Energy-efficient equipment is preferred in our new purchases. We have set goals to reduce energy consumption, and these goals are monitored monthly.

Environmental training provided by our environmental consultant and sustainability training provided by the quality department are aimed at increasing awareness of energy efficiency.

When we compare the 12-month periods of 2022 and 2023, we observe a 10% decrease in our electricity consumption.





# CHEMICAL CONSUMPTION

We work with relevant companies to safely dispose of chemicals and monitor the tracking of chemical waste. We provide training to our employees on the use of chemicals and precautions to be taken in case of spills/leaks of hazardous chemicals. Our environmental consultancy firm provides periodic training to raise awareness among our employees. In addition to our consultancy firm, we also receive training from our chemical suppliers.

Chemical consumptions are tracked according to the areas. Automatic dosing systems are used in F&B areas to ensure the appropriate use of chemicals. Chemicals used in general cleaning are diluted using dosing systems for ready-to-use applications.

The detergents, disinfectants, and chemicals commonly used in our facility are of a type that does not harm the environment (nature) and human health, and they are biodegradable. SDS reports are especially reviewed in the selection of these materials. These reports are kept during their usage. The compliance of CAS codes is evaluated for international standards.

Overflow trays are available for chemical storage areas. Spill kits and absorbents are provided in relevant areas. Information is available regarding the ability of the chemicals used in our facility to decompose by 80%. The company we work with holds the ISO 14001 Environmental Management System Certificate.

Our guests are informed about the use of carrot cream, which is considered harmful to the environment and causes intensive washing due to stains on textiles. This aims to create awareness about water and energy consumption.

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# CARBON FOOTPRINT

Carbon footprint is a measure of the environmental damage caused by human activities in terms of the amount of greenhouse gases produced, measured in units of carbon dioxide. It consists of two main parts: the direct (primary) footprint and the indirect (secondary) footprint. The primary footprint measures the direct CO<sub>2</sub> emissions resulting from the burning of fossil fuels, including household energy consumption and transportation (such as cars and planes). The secondary footprint measures the indirect CO<sub>2</sub> emissions related to the entire life cycle of the products we use, from their manufacturing to their eventual disposal.

Purchases are made from local areas whenever possible. This aims to minimize the environmental impact by reducing the CO<sub>2</sub> emissions of supplier delivery vehicles. The ratio of local/regional product and service suppliers is monitored. Renewable energy is used for electricity, and energy-efficient devices such as energy-saving bulbs, low-energy refrigerators, inverter air conditioners, etc., are preferred.

Bicycles are an environmentally friendly transportation option, and we encourage the use of bicycles by providing bicycle services to guests and staff. Charging stations have been installed at our hotel to support the use of electric vehicles, meeting the legal requirements and approvals.

Walking is both an eco-friendly and healthy transportation option. Walks to nearby ancient cities are organized to introduce cultural heritage and promote nature walks.

All the buggies used on our premises are electric.

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- Our establishment uses the International Tourism Partnership (ITP) and the World Travel and Tourism Council (WTTC) for measuring carbon footprint.
- Laundry services are outsourced through a supplier, and the annual amount of laundry washed by this supplier is 20 tons. The estimated energy consumption is 3,600 kWh, the estimated gas consumption is 31,200 kWh, and the estimated oil consumption is 2,220 liters.

### **The efforts we have made to reduce our carbon footprint include;**

- We will take measures to do more with less energy.
- When purchasing a product, we will also pay attention to its energy efficiency class.
- We will prefer energy sources that produce less carbon.
- We will make greener choices. By offsetting our carbon, we will contribute more to energy efficiency.
- We aim to erase our carbon footprint through various activities, including tree planting.
- We will strive to reduce food waste by imparting a sense of responsible production and consumption to our employees.





## SUSTAINABLE FOOD

The Turkish cuisine, which is ranked among the top three cuisines in the world, is one of the culinary traditions that has deep-rooted cultural value from the past to the present. Shaped by the nomadic culture of Central Asia and the use of meat and dairy products, Turkish cuisine has evolved over time, blending with the characteristics of different cultures influenced by its surroundings, creating today's rich culinary culture.

Turkish cuisine generally consists of soups, meat and vegetable dishes with grains, olive oil dishes, pastries, fried foods, desserts, and traditional beverages. It includes unique food varieties such as molasses, bulgur, yogurt, and tarhana, making it a source for healthy and balanced nutrition and also suitable for vegetarian diets. Eating habits vary from region to region and transform into sacred rituals during special occasions, celebrations like weddings, circumcisions, and religious ceremonies.

In our kitchens, local and seasonal product preferences reflecting the local culture and traditions are used to create menus. Products like Datça tomatoes, Gökova sesame, Köyceğiz honey, and Gökçeovacık olive oil are promoted to encourage their consumption. Local names of these products are included in menu studies.

D Resort Göcek, with its various themed restaurants, offers a delightful experience with D Breeze Restaurant, which is associated with Turkish cuisine, offering lahmacun and local pide (flatbread with toppings). Additionally, a corner with local products is available in the breakfast buffet.

There is a goal to increase the use of copper-designed products in D Breeze Restaurant to contribute to reducing waste production due to the long lifespan of copper. Moreover, copper's heat conduction property supports energy efficiency, enhancing efficiency in heating and cooling systems to reduce energy consumption.

Menus at our hotel are prepared in accordance with international recipes and standards. We offer options such as vegan, vegetarian, lactose-free, and gluten-free. Collaborating with local suppliers, our recipes are crafted by listening to nature, and seasonal ingredients are sourced directly from the field to the table. Therefore, the recipes are prepared to generate the least amount of waste.

Local products are not only included in our menus but are also presented to our guests as amenities. Olives from the olive trees in our hotel garden are harvested at the appropriate time, cold-pressed to produce olive oil, and offered to guests in the breakfast buffet and rooms as amenities.

Guests are introduced to Datça tomatoes, Gökova sesame, Köyceğiz honey, Turkish delight, and katmer.

Nahita Dokya wines, made from Argos vineyards and inspired by Anatolian roots, provide guests with an experience to reconnect with nature and culture.

The flavors of Turkish cuisine are not only presented to our guests but also to our staff. Cafe D Keyif offers regional dishes such as kebabs and tarhana soup.

While our breakfast selection is extensive, we take pleasure in introducing our guests to local and regional products such as Datça tomatoes, local cheeses, olives, and Turkish coffee.



Supporting local women, lavender collected from the region is placed in sachets and presented to our guests as 'Lavender Sachets' when leaving the hotel.

Our fish products carry ASC (Aquaculture Stewardship Council) and MSC (Marine Stewardship Council) certifications, setting them apart from similar products with distinctive features:

- All products are grown in single cages, emphasizing sustainability and traceability.
- Special feeding systems are employed for all products, ensuring that fish are fed only when needed, thus providing sustenance without polluting the environment. This method reduces feed waste, prevents feeds from escaping outside the cages, and avoids negative impacts on natural populations.
- All cages for our products are monitored 24/7 with cameras, promoting healthy growth by preventing fish from entering any harmful cycles.

Wood, as a natural, easily sourced, environmentally friendly, renewable, sustainable, waste-free, and aesthetically pleasing building material, is utilized in various applications, from the earliest shelters to modern structures. Wood can be used without undergoing extensive processing, is renewable, and can be produced with minimal waste. It is a natural building material that does not contain harmful substances, has low fossil energy consumption in production, and stores carbon dioxide within its structure. Being renewable, having excellent thermal insulation, and requiring minimal energy during production make wood a highly preferred building material. The wooden products in our hotel are crafted by local carpenters in the region. Marble is used for amenity products.

## PROTECTING BIO-DIVERSITY

D Resort Göcek is aware of the importance of preserving biodiversity. Biodiversity preservation is not only about protecting existing life forms but also crucial for providing us with clean air, drinkable water, quality soil, and crop pollination. It plays a significant role in combating climate change and reducing natural disasters.

The presence of loggerhead sea turtles (*Caretta Caretta*) has been observed multiple times in the sea. Injured loggerheads are reported to DEKAMER (Sea Turtle Research, Rescue and Rehabilitation Center), where they receive support for their protection. Additionally, in 2023, one loggerhead turtle laid eggs, and the nesting area has been protected.

Due to the presence of different bird species in the migratory zone, our facility has bird nests, and we take care to handle these areas with sensitivity. We take measures against invasive species to preserve biodiversity in our working area. We make every effort to prevent dangerous waste and pollutants from coming into contact with nature, impacting the natural environment.

We have a special program for controlling and eliminating invasive species, effectively implemented under the guidance of our Gardener Chef. Appropriate dosages are used for pest control, ensuring minimal chemical impact on soil, water, flora, and fauna.

Regular training on environmental awareness, water, and energy consumption is provided to our employees. Hazardous waste is carefully disposed of away from our facility, and we minimize the use of environmentally harmful products. Informative materials advising guests not to engage in activities harmful to animals and natural life are prepared and shared in our hotel information.

Our commitment to preserving biodiversity extends beyond the physical aspects of our facility, reaching both our employees and guests, fostering a collective responsibility for environmental conservation.



## PROTECTING BIO-DIVERSITY

Within the hotel, we preserve the endemic species of the region, such as the Liquidambar Orientalis (Sweetgum) trees and the new seedlings germinated from their seeds. We are aware of the importance of preserving biodiversity. Examples of endemic species in our landscape include the storax trees, mulberry trees, olive trees, and laurel leaves.

The care and conditions of the domestic animals within the facility are regularly checked.

Efforts and activities are undertaken to preserve and manage the biodiversity of our hotel. Coastal cleaning is conducted to prevent marine pollution, ensuring the protection of the natural habitat of marine life while collecting waste.

To conserve water usage, we select plants with low water demands within the adapted cultural landscape of our natural landscaping area. An automation system is employed to minimize water usage. Daily checks by the garden chef and controlled, as-needed pesticide applications are carried out to eliminate pests in the hotel's landscaping area. This approach ensures that minimal chemicals are introduced into the soil, water, flora, and fauna.

There is a natural stream within our facility that originates from a natural spring. Managed by the State Hydraulic Works (DSİ), this stream is within a conservation area, and it supports fish life.

## PRESERVATION OF NATURAL LIFE

The cleanliness of the sea is among our top priorities, both for the preservation of natural life and within the scope of sustainable tourism. Our hotel has been awarded the Blue Flag for this commitment. As part of this, we provide an adequate number of trash bins and waste containers on the beach, regularly empty them, and keep the area clean.

We have established a plant diversity that is in harmony with the local region on our premises. These plants include both endemic species and drought-resistant varieties.





# SUSTAINABILITY, ENVIRONMENTAL AND ENERGY PERFORMANCE

- We have established occupational hygiene and environmental measurements.
- A contracted environmental consultant conducts monthly assessments and fills out monthly evaluation reports.
- The annual internal audit report for 2023 has been prepared by the environmental consultant.
- Waste declarations for the year 2022 were submitted through the MOTAT system by the environmental consultant in March 2023.
- Monitoring compliance with environmental laws and regulations, an evaluation of legal obligations is conducted through a form created for legal applications in our hotel.
- A comparison of hotel practices is made, and compliance is assessed.
- Training on environmental and energy matters has been provided to on-site personnel and tenants and continues to be provided.
- Work has been done on the generation and disposal of departmental waste from a life cycle perspective.
- Containers for waste separation have been placed in designated areas, and stickers specific to each type of waste have been created.
- Overflow trays have been installed in the kitchen, stewarding, housekeeping, spa, and technical service areas.
- Efforts have been made to preserve cultural heritage, and texts describing natural areas, species, and wildlife have been created.
- Events involving guests and local residents have been organized.



# GOALS

## To Prevent Resource Consumption:

Reducing electricity, water, LNG, and LPG consumption

Decreasing the use of charcoal for grilling

Lowering chemical consumption

Reducing agricultural pesticide usage

Purchasing a digital application for system monitoring to decrease paper consumption

Modifying product variety to decrease plastic waste

## Environmental Management and Local Community:

- Increasing collaborative initiatives with local municipalities, NGOs, and other institutions on environmental issues (tree planting, waste collection activities, etc.) in our region
- Enhancing collaborations with the local community Increasing support to local producers
- Enhancing guest satisfaction with activities related to the facility's surroundings
- Planning cultural heritage and nature visits for guests
- Creating tenders to promote local flavors
- Purchasing digital platforms for easy access and information flow, including sustainability details, for guests Increasing the percentage of local suppliers



# GOALS

## Support for Employee Employment:

- Increasing employment opportunities for individuals with special needs
- Number of employees under 18 / between 18-25 / between 26-60 / aged 60 and above
- Balancing the number of male and female employees
- Increasing employment of local residents

## Emphasis on Education:

- Increasing participation in training programs related to sustainability
- Increasing participation in training programs on sexual abuse/child abuse
- Increasing participation in corporate orientation training programs

For more information on the D-Resort Göcek Sustainability Report and to share your views and suggestions:

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# D|RESORT

*Göcek*